

Dear Customer:

Morrison, Inc.'s commitment to you is long term. That means listening and working with you so that every experience you have with us is positive. When our service personnel leave your home, we want you to be more than "just satisfied."

Based on your valuable feedback, we know that **saving energy and planned maintenance** are top priorities in taking care of your system. That's why we're offering you this **Energy Savings Agreement**.

As outlined in this brochure, our **Energy Savings Agreement** encompasses more than 20 checkpoints for your heating and cooling systems, all to ensure optimum performance. We will conduct two thorough inspections each year, one for your furnace and one for your air conditioner.

The cost of this agreement is as follows:

Gas Heat with Cooling or Heat Pump	
1 Unit (2 Visits Per Year)	\$160.00
Each additional unit	\$140.00 per year

If your HVAC systems do not match those listed above please contact us for a custom maintenance quote.

What's more, when you purchase our **Energy Savings Agreement**, you will always receive top scheduling priority for any repair and a reduced rate for any overtime work (certain restrictions apply). This savings alone could more than cover your investment in this valuable option!

If you take just a few minutes to review the system checkpoints and values we offer through our **Energy Savings Agreement**, you'll see this is truly a valuable investment in your home's future and your family's comfort and safety. Call us today!

Accepted By _____

Date _____

Energy Savings Agreement Conditions
Morrison, Inc. reserves the right to reject any agreement if, upon inspection by a Morrison Service Specialist, the equipment is found in such condition that service will be unsatisfactory to either party. No service will be rendered under this agreement if customer has a past due account. Morrison, Inc. will endeavor to render prompt and efficient service hereunder, but it is expressly agreed that Morrison's shall in no event be liable for damage or loss caused by delay or loss arising out of the performance of this agreement. We reserve the right to cancel this agreement at any time.



Sheet Metal & Air Conditioning Contractors of America (SMACNA)



National Federation of Independent Businesses (NFIIB)



Customer Information:

Name _____

Address _____

City _____ State _____

Ph.# () _____ Alt.# () _____



Morrison

I N C O R P O R A T E D
Energy Efficient Comfort Experts

410 Colegate Dr.

Marietta, OH 45750

740-373-5869

800-477-1468

www.morrisonhvac.com

Monday-Friday 8:00 a.m.-4:30 p.m.

Saturday 8:00 a.m.-Noon

24/7 Emergency Service Available

Licensed: OH #17099 WV #001576



Morrison

I N C O R P O R A T E D

Energy Efficient Comfort Experts



Energy Savings Agreement

- Lower Utility Bills
- Extended Equipment Life
- Fewer Repairs
- Improved Capacity
- Preferred Scheduling for Service
- Priority Customer Status
- Inflation Protection
- Agreement is transferable
- Special Reduced Overtime rate



Factory Authorized Dealer

Heating & Cooling Systems

Here's what you get with your Energy Savings Agreement from Morrison, Inc.

Cooling Season

Condenser Coil will be cleaned as required.

Dirty condenser coils raise refrigerant pressure higher than necessary, increasing your electric bill and possibly leading to premature compressor failure.



Evaporator Coil will be inspected and cleaned (if accessible) as required.

Dirty coils, at normal rates of dirt accumulation, degrade efficiency by 5% each year.

Refrigerant Charge will be checked.

A low or high refrigerant charge can easily go unnoticed, increasing operating cost. An improper charge can cause compressor shutdown or failure.

Standard Disposable Air Filter will be replaced at customer's option. All other filters are at an additional charge.

A restricted air filter can cause your heating and cooling system to waste energy and shorten the equipments' life.

Thermostat will be checked for proper operation.

Improperly calibrated thermostats allow the unit to run longer than necessary. Every degree your air conditioning operates below 78 degrees can add 5 to 8% to the cost of cooling.

Controls & Safeties will be inspected and tested.

Controls and safeties that do not function properly can increase operation cost and may cause other more costly components to fail.

Condensate Drain will be checked to assure it is open. A biocide tablet will be added.

Algae can clog a condensate drain, which can cause expensive water damage. Mold, bacteria, and mildew could grow in the drain pan and be distributed through the duct system.

Temperatures & Pressures will be measured and recorded.

An accurate record of your equipment's vital data can indicate potential problems, which can be avoided. A record will be kept which may reduce unnecessary service calls.

Relays, Contactors & Wiring will be inspected.

Worn contactors and loose wire connections can lead to motor or compressor failure and unexpected breakdowns.

Duct Work will be visually inspected for leaks and proper installation.

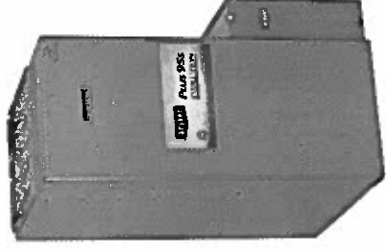
Duct problems can occur anytime after installation. Unrepaired duct work faults can increase operation cost. Duct leaks account for about 20% of air conditioning energy consumption in most Ohio and West Virginia homes.

Heating Season

Services will vary based upon type of heating equipment, i.e. Heat Pumps or Gas Heat. *Please Note: Service such as filter change, safety controls, and thermostat*

checks and temperature recording will be performed in both the cooling and heating seasons.

Pilot will be cleaned and adjusted. Weak or dirty pilots can easily be extinguished, causing the furnace to shut down and may generate deadly carbon monoxide.



Gas Line will be leak-checked from the furnace shut-off valve to the burner. *Undetected gas leaks can be deadly.*

Combustion Air openings will be checked.

Blocked or restricted combustion air openings can generate carbon monoxide.



Flue Pipe will be inspected.

Flue pipe corrosion or leaks may allow carbon monoxide to escape into your home.

Secure All Panels

Defrost Timer will be checked.

A defrost timer that is not working properly can cause a loss of heat and can shorten compressor life.

Reversing Valve will be operationally checked.

A reversing valve that is not operating properly can waste energy and cause the system to fail to heat or cool.

Auxiliary Heat Strips will be checked.

Heat strips that are not operating properly can cause a loss of heat or increase electric cost.

Heat Exchanger will be inspected for cracks and deterioration.

Heat exchangers can develop cracks with age. If they exist, there is risk of serious illness from carbon monoxide poisoning.

See next panel for more about your Energy Savings Agreement